

CROSSNET BAPTIST NETWORK Resource Guide

Resource Guide

*To Helping
People With
Basic Needs
Living In The
Cleveland And
Bradley County
Area*

2017





Community of Help

UNIVERSITY OF MICHIGAN

2017 Resource Guide

*Resource Guide To Helping
People With Basic Needs
Living in the Cleveland and
Bradley County Area*



2707 North Ocoee Street, Cleveland, TN 37312

Greetings!

If you're a Pastor, church staff, lay leader or community leader that tries to help people with certain needs in life but sometimes find the need beyond what you are able to provide, then this Help Network Guide will be a valuable resource for you. In this guide is basic information about Ministries and Organizations that provide assistance and services to people living in Cleveland and Bradley County that have various basic needs in life. Sometimes the best help you can give to those with specific needs is connecting them to a place where that need can be addressed. Whenever the Christian Community can network together, the greater the Kingdom Work will be in providing others with help for today and hope for tomorrow ("From Him the whole body, joined and held together by every supporting ligament, grows and builds itself in love, as each part does its work." Eph. 4:16 NIV).

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RESOURCES

AA-ALCOHOLICS ANONYMOUS





Address: 5932 Pinegrove Trail, Suite 104, Chattanooga, Tennessee 37421

Phone Number: (423) 499-6003 Fax: (423) 499-3566

AA Support group for people who seek information or share common problems or concern about drinking alcohol. Group meetings are held many times a week at various locations in all parts of the community. There are groups for teens as well as adults.

Hours of Operation: 24 Hr. Coverage

ADDITIONAL HOTLINES BY CATEGORY

Prayer/Spiritual Help	1-888-JESUS20 (1 -888-537-3720)  Faith Based
Abused Women & Children Assistance	1-800-799-SAFE
Alcohol & Substance Abuse Hotline	1-800-622-2255
Cancer Hotline	1-800-227-2345
Child Abuse Hotline	1-800-422-4453
Child Support State Hotline	1-800-838-6911
Diabetes Hotline	1-800-232-3472
Drug Hotline	1-800-622-4357
National Runaway Switchboard	1-800-621-4000
RAPHA Crisis Counseling	1-800-383-HOPE  Faith Based
Smoking Hotline (American Cancer Society)	1-800-227-2345
Suicide Hope Hotline	1-800-273-8255  Faith Based
Suicide Hotline	1-800-784-2433
The Hope Hotline w/Dawson McAllister	1-800-394-4673 (HOPE)  Faith Based

AL-ANON

Cleveland, TN

888-425-2666

Al-Anon offers a program of recovery for the families and friends of alcoholics. They offer strength and hope for friends and families of problem drinkers.

Serving Counties: Bradley, McMinn, Meigs and Polk

Program: 12 Step Program and Support Group

Anne, Contact, 423-338-2926

Group Meetings

Mondays

7:00 pm

Hope for Today

Serenity Place

255 Broad St.

Cleveland, TN 37312

Thursday

12:00 pm

Live and Let Live

St. Terese of Liseaux Catholic Church

900 Clingan Ridge Dr. NW

Cleveland, TN 37311

Wednesdays

7:00 pm

First Things First AFG

Skyridge Medical Center

West Campus

2800 Westside Dr. NW, Board Room

Cleveland, TN 37312

ALZHEIMER'S ASSOCIATION SUPPORT GROUP

2800 Westside Drive NW, Cleveland, TN 37323

(423) 894- 2379/Alt: 339-4100

<http://www.skyridgemedicalcenter.net/Pages/home.aspx>

Days of Operation/Hours: Every 3rd Tuesday 5:30 - 7:00

Serving Counties: Bradley

Maggie Finnegan or Amy French, Group Leaders

AMERICAN RED CROSS-HIWASSEE CHAPTER

304 20th St. SE

PO Box 2314, Cleveland, TN 37320

(423) 472- 1595

www.hiwasseearc.org

Days of Operation/Hours: Monday-Friday: 9 a.m. – 5 p.m.

Serving Counties: Bradley, McMinn, Meigs, Polk

The American Red Cross, a humanitarian organization led by volunteers and guided by its Congressional Charter and the Fundamental Principles of the International Red Cross Movement, will provide relief to victims of disasters and help people prevent, prepare for and respond to emergencies.

- Disaster Service

-Service to Military Families

-Health & Safety Programs

Julia Wright, Director

BICU (Bradley Initiative Credit Union)

Address: 1075 Blythe Ave. (located in the Blythe Neighborhood Safe Haven) Cleveland, TN 37311

(423) 559-1181

A community developmental banking and savings institution that helps low income families and individuals become more self-sustaining. The Bradley Savings Initiative is a matching savings program for low-income individuals and families. Financial budgeting classes are also offered through BICU.

Days/Hours of Operation: Monday—Friday— 9:00 a.m.—5:00 p.m.

Eligibility: Based on income and residence

Denis Collins, Manager

BIG CITY UNIVERSITY (BCU)

North Cleveland Church of God
 335 11th Street NE, Cleveland, TN 37312
 (423) 883-6163

Themed learning environments for students in Bradley County School System. Designed to provide safe environment and enrich positive learning experiences for children that will help them develop emotionally, socially, cognitively, and physically. Through the use of fun, entertaining, interactive play, and hands-on experiments, students can relate, remember and respond to lessons they “experience”. Tutoring provided four days per week by college students.

BIG SPRING BAPTIST CHURCH CRISIS MINISTRY

Address: 1425 Hardwick St., Cleveland, TN. 37311
 (423) 472-1101

Services Provided:

- 1) **Clothing**
- 2) **Household items** (including some furniture)
- 3) **Food**

Days/Hours of Operation: Tuesday 9:00 a.m. - 11:00 a.m..
 (Food is given out the last Tuesday of each month only)

Eligibility: Requires a SS#


Name of Director: Nancy Brown

 Faith Base

BOWMAN HILLS ADVENTIST CHURCH

300 Westview Drive NE, Cleveland, TN 37312
 (423) 476-6014

Distributes clothing

 Faith Based

BOYS AND GIRLS CLUB (7 locations)

385 3rd Street SE, Cleveland, TN 37311 (Main Site)
 (423) 559-8299

Services Provided: Provides youth guidance by a variety of programs to meet the interests and needs of all boys and girls. Programs provided are recreational, instructional, social interest clubs, and field trips. Membership/registration fees \$10.00 annually (may be optional). Serving Bradley, Polk, Meigs, and McMinn Counties. Also provides summer program.

Days/Hours: Monday-Friday—3:00 p.m.-8:00 and summer hours 5:30 a.m.-5:30 p.m.

Eligibility: Any boy or girl between ages of 6-17. Birth certificate required.

Charles Sutton, Director

Other Locations:

1075 Blythe Avenue, Cleveland, TN 37311	423-339-2226
1204 Lay St. SE, Cleveland, TN 37311	423-559-8074
841 11 th St. NE, Cleveland, TN 37311	423-472-0240
CSCC Unit 3535 Adkisson Drive, Cleveland, TN 37312	423-614-8761
Tucker Unit 387 3 rd Street SE, Cleveland, TN 37311	423-559-8299
George Johnson Teen Center 387 3 rd St. SE, Cleveland, TN 37311	423-559-8299
Benton, TN	481-4990
Ed Jacobs Unit at Clingan Ridge Church 2412 Georgetown Road, Cleveland, TN 37311	423-599-7226 Site Dir.: Denyse DeBusk

BRADLEY COUNTY HEALTH DEPARTMENT

Address: 201 Dooley St. SE, Cleveland, TN 37364-1398
(423) 728-7020

Services Provided: Communicable disease control, immunizations, pregnancy testing, maternal and child health care management (HUG), family planning, medical health care services for adults, nutritional counseling, children's special services, environmental control, infant follow-up, sexually-transmitted disease testing, WIC, birth and death certificates, homemaker home health aide service, breast feeding support service. Clinical services are by appointment.

Days/Hours of Operation: Monday—Friday, 7:30 a.m. – 4:30 p.m.

Fees: Some Charge, Sliding Scale based on income, Private Insurance, Medicare, TennCare

Eligibility: Residents of the State of Tennessee

Eloise Waters, Director

BRADLEY-CLEVELAND COMMUNITY SERVICES AGENCY

155 6th Street

P O Box 3297, Cleveland, TN 37311

(423) 479-4111

Bradley-Cleveland Community Services Agency is a nonprofit organization servicing Cleveland and Bradley County. It develops and administers programs for and with the low-income people, coordinates its efforts with other agencies concerned with poverty, involves low-income people in the planning and conduct of the agency and serves as an advocate for low-income families. Services offered include:

- Home Delivered Meals
- Congregate Meals
- Senior Activity Center
- Walker Street Nutrition
- Assistance W/Utilities

Day/Hours of Operation: Mon.-Fri. - 8 a.m. – 4:30 p.m.

Demetrius Ramsey, Director.

BRADLEY COUNTY TENNESSEE ASSISTANCE PROGRAMS

Emergency assistance

The nonprofit **Catholic Charities of Chattanooga** is the agency that supports low income residents of Bradley county Tennessee. The agency provides emergency and intervention assistance, and may have limited financial assistance for bills and expenses. Dial 423.267.1297. They definitely offer counseling and information to those who are in need of help.

Another option is the **Salvation Army**. Dial 423-308-3467. The agency offers financial and emergency assistance. Among other options, they offer utility assistance, fans, air conditioners, prescription expense, gas bill assistance, and other forms of aid. This is another agency that can also refer people to local non-profits and other charity organizations in the area. Call 423-308-3467.

The **Bradley/Cleveland Community Services** agency offers many forms of aid and support. The agency offers numerous services and resources to the low income, elderly, working poor, underprivileged and the unemployed in Bradley County and Cleveland Tennessee. Services at this center include home delivered meals for seniors, weatherizing, rent assistance, low income home emergency assistance program, utility bill help, and commodity distribution. In addition they also provide supervision for congregate meals at senior centers. Last, but not least, they manages the Cleveland homeless emergency shelter at a nearby site, and offer emergency food. (423) 479-4111

The agency that helps with Rent and Utilities funded by the United Way in Bradley County and Cleveland is **Neighbors in Need**: 423- 472- 0769. This is a program that is run by a number of non-profit organizations in the region. In fact, each year a different non-profit may take the lead on providing funds to the needy and low income. Anyone who receives financial assistance from the Neighbors in Need program will need to also agree to participate in programs such as job training, credit counseling, and more. The reason being is any type of assistance is short term in nature, and is only meant to resolve the crisis.

CELEBRATE RECOVERY

First Baptist Church

1275 Stuart Road, Cleveland, TN. 37311


(423) 476-5526

Classes on depression as well as a support group for those dealing with depression.

Day/Hours of Operation: Friday, 6:30 p.m.—8:30 p.m.

Eligibility: Open to anyone

Mike Waldrop, Facilitator

 Faith Based

CENTRAL CHURCH OF CHRIST FOOD PANTRY

200 25th Street NW, Cleveland, Tennessee 37312


(423) 476-8941

Service provided: Food from food pantry

Days/Hours of Operation: Monday 10:00 a.m.-12:00 p.m.

Eligibility: ID needed after first time

Jerry Lane, Director

 Faith Base

CHATTANOOGA ROOM AT THE INN

230 North Highland Park Avenue, Chattanooga, TN 37404

(423) 624-6144

www.chattanoogaroomintheinn.com

Serving Counties: Bradley, Hamilton

To empower homeless women & children to become self-sufficient by offering a temporary home while providing programs and services necessary to meet their goals

CHRISTIAN WOMEN'S JOB CORPS (CWJC)

2815 North Ocoee Street, Cleveland, TN 37312
 (423) 665-9681

www.commonbondcwjc.org

Days/Hours of Operation: Tuesday's 9 a.m. – 12 p.m.

CWJC is a ministry of Women's Mission Union, that provides a Christian context in which women in need are equipped for life and employment and a mission's context in which women help women.

Sue Bennett, Contact

 Faith Based

CHRISTMAS MEMORIES

(423) 476-2140

Christmas Memories was started 17 years ago as a way to help some of Bradley County's children have a merrier Christmas. Work is done through the schools. There is nobody better than a teacher to help. Each school nominates children for the unannounced shopping day. Christmas Memories provides Christmas for these needy children by taking them shopping. Contact your local County and City Elementary Schools for more information.

CHRISTMAS WITH AN ELK

85 Ocoee Street, Cleveland, TN 37311
 (423) 479-2020

The Elks will be taking applications at the United Way office currently November through early December. Ages 12 and under. Selected student... \$100 per child.

Yvonda Hawkins, Contact

CLEVELAND EMERGENCY SHELTER

745 Wildwood Ave.
 P.O. Box 3297, Cleveland, TN 37320-3297
 (423) 479-4111

Provides a variety of services to the elderly, low income, and underprivileged in Bradley County. Services at this center include home delivered meals for seniors, weatherizing, low income home emergency assistance program, and commodity distribution. Provides supervision for congregate meals at senior centers. Also manages the Cleveland homeless emergency shelter at a nearby site.

Days/Hours of Operation: Monday through Friday, 8:00 a.m.—4:30 p.m.

Eligibility: Those without a home and in need of temporary shelter

Dwight Donahoo, Director

CLEVELAND URBAN AREA TRANSIT AUTHORITY (Urban Transportation)

165 Edward Street, Cleveland, TN 37311
 (423) 478-1396 Option #4

Provides **low-cost transportation** in the city. Tickets can be purchased at City Hall, Medical Center Pharmacy, Super Discount Pharmacy, Medi-Mart Pharmacy and the Transit Center.

Days/Hours of Operation: Monday—Friday, 6:00 a.m.-6:00 p.m.

Eligibility: Anyone in need of transportation services offered. Routes will take you to several different destination points in Cleveland including Bradley Hospital, Grocery Stores, Library, & more.

CLEVELAND FIRST BAPTIST CHURCH COMMUNITY MINISTRY (Manna Ministry)

1275 Stuart Road, Cleveland, TN 37312
 (423) 709-9100

Services Provided:

- 1) Food
- 2) Help with Rent & Utilities (when funds are available)
- 3) Support Bradley Cleveland Community Services Agency for utility bills.

Hours of Operation: Monday - Thursday 9:00 a.m. - 12:00 p.m.

Eligibility: Application process - help is given based on individual need.

Carol Marr, Director

 Faith Based


CLEVELAND FIRST BAPTIST CHURCH COUNSELING MINISTRY

1275 Stuart Road, Cleveland, TN 37312
 (423) 709-9100

First Baptist Church Cleveland has a licensed marriage and family therapist that provides free Christian counseling for issues/crisis families are dealing with

Days/Hours of Operation: Monday—Thursday 9:00 a.m.—4:00 p.m.

Barbara Coyle, Contact

 Faith Based

CLEVELAND HOUSING AUTHORITY

450 Walker Street, Cleveland, TN 37311
 (423) 479-9659

Cleveland Housing Authority's mission is to provide affordable decent, safe, and sanitary housing opportunities to low- and moderate-income families, including elderly and handicapped persons, while supporting programs to foster economic self-sufficiency.

CLEVELAND FAMILY YMCA

220 Urbane Road, Cleveland, TN 37312
 (423) 476-5573

Services Provided: Provides after-school child care to all Bradley County Elementary and Middle Schools. Fees based on income. Discount for YMCA members educators.

Days/Hours of Operation: After-school – 3 p.m. – 5:45 p.m. and summer – 7 a.m. – 6 p.m.

Rubye McGruder, Contact

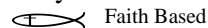
CUMBERLAND PRESBYTERIAN CHURCH

200 Church Street NE

Office Location: 161 2nd St. NE, Suite 3, Cleveland, TN 37311

(423) 476-6751

They issue Save A Lot vouchers for food and personal care kits (gender specific).

**DAWSON MCALLISTER ASSOCIATION**

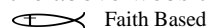
P.O. Box 1835, Spring Hill, TN. 37174

(931) 486-1515 Live Hopeline: 1/800-394-HOPE (4673)

www.dawsonmcallister.com

Services Provided: Live Hopeline is a Christian Counseling Ministry designed to assist young adults, ages 13-21, in crisis situations.

Days/Hours of Operation: Phone lines are open Monday through Friday from 2:00 p.m.-9:00 p.m.; weekends from 6:00 p.m.-12:00 p.m. (CST). Live Hopeline is also available online at the above website.

**DISASTER RELIEF OF CROSSNET BAPTIST NETWORK**

2707 North Ocoee St., Cleveland, TN 37312

(423) 476-5493

Our TBC-certified volunteers respond to:

- Floods
- Hurricanes
- Tornadoes
- Fires
- Earthquakes
- Terrorist Attacks

A disaster is an unexpected event (natural or man-made) that disrupts or halts normal routines of an individual's life. Usually there is an element of danger, and it usually affects more than one person.

**ESL (ENGLISH AS A SECOND LANGUAGE) MINISTRY CENTER**

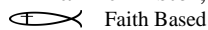
Westwood Baptist Church

4001 Georgetown Road, Cleveland, TN 37312

(423) 472-1534

Hours of Operation: Wednesday at 6:00 p.m. Childcare provided.

Anna McAlister, Director (423) 284-4639




FAMILY PROMISE

FPBC Day Center
 1110 Norman Chapel Road
 P O Box 5703, Cleveland, TN 37320
 (423) 650-4106
director@familypromisebradley.org

WHAT IS HOMELESSNESS? It's being without a safe warm place to eat, sleep, and care for children, living without the security of familiar people and belongings. These parents endure the heartache of being unable to provide a secure environment for their children, which make up 46 percent of our nation's homeless population.


FAMILY PROMISE OF BRADLEY COUNTY responds to the growing need to provide shelter, meals, and comprehensive support services to homeless families. Download the [Family Promise of Bradley County Brochure](#) (printable pdf) for more information.

 Faith Based

FAITH MEMORIAL OUTREACH

910 17th Street NW, Cleveland, TN 37311
 (423) 476-6281

Food is provided to anyone once every 14 days.
 Days/Hours of Operation: Monday—Friday, 8: a.m.—10:00 a.m.

 Faith Based

FAITH MEMORIAL CHURCH**(The Christmas Party)**

910 17th street NW, Cleveland, TN 37311
 (423) 476-6281

Faith Memorial Church (Littlefield's) will give out toys to children at a Christmas Party. Date, time and location to be announced.

 Faith Base

FAMILIES FIRST

950 Star Vue Drive SW, Suite 1, Cleveland, Tennessee 37311
 (423) 478-0300 Hotline: 1-888-863-6178

Families First provides temporary cash benefits to families who have children, and are experiencing financial difficulties. These benefits are time-limited to 60 months in a participant lifetime.

The Families First program emphasizes work, training, and personal responsibility. To be eligible for the program, participants must agree to follow a Personal Responsibility Plan (PRP). As part of the PRP, the participant agrees to keep immunizations and health checks up to date for their children, keep their children in school, co-operate with Child Support Services to establish paternity, and participate in a work/training program for at least 30 hours per week.


Days/Hours of Operation: Monday-Friday, 7:30 a.m. - 4:30 p.m.

FEED THE PEOPLE OF FAITH MEMORIAL CHURCH

910 17th Street, NW, Cleveland, TN 37311
(423) 476-6281

Days/Hours of Operation: Monday-Friday 7:30-9:00

Emergency aid providing food to Bradley and surrounding counties. Individuals need to bring their social security card with them. May get food every 2 weeks.

 Faith Based

FOUNDATION HOUSE MINISTRIES

Contact: Lisa @ (423) 464-5351

A Maternity Home & Training program for Women in Crisis Pregnancies

Foundation House Ministries is a faith-based ministry, equipping struggling families to become effective, stable (often single) parents. We help families break the cycles of poverty, lack of education and welfare-dependency in their lives and in the lives of their children.

Classes include: coping skills, understanding the poverty mindset, Bible studies, job-readiness, conflict resolution, healthy relationships, communication, goal-setting, financial literacy, household management, substance abuse, and others, based on individual needs.

 Faith Based

GOOD SAMARITAN MEDICAL CLINIC

956 6th Street

P O Box 3474, Cleveland, TN 37311

(423) 728-5060

www.mtoliveeast.org

Days/Hours of Operation: Thursday @ 4:45 p.m.

Serving Counties: Bradley, Polk

Services offered include free medical services. Initial triage and preliminary diagnosis. Volunteer Physicians provide care and medication services.

Oliver McMahan, Director

HABITAT FOR HUMANITY

300 Grove Avenue SW, Cleveland, TN 37311

(423) 476-6947


info@habitatofcleveland.org

To provide affordable housing for families with a financial need. Based on an ability to make low monthly payments and a willingness to participate in the program. Part of the selection process is examining the existing structure the family resides and making the determination that it can be considered a sub-standard house. In addition, Habitat provides some home repair help.

Days/Hours of Operation: Monday—Friday 8:00 a.m.- 4:30 p.m.

Eligibility: Financial Need

Name of Director:

 Faith Based

HABITAT RESTORE

300 Grove Avenue SE, Cleveland, TN 37311
(423) 473-4610

4605 North Lee Hwy., Cleveland, TN 37312
(423) 473-4610

To provide used household items at a reasonable cost to the needy includes furniture, appliances, building materials and other items. Proceeds go to Habitat.
Days/Hours of Operation: Monday—Saturday, 10:00 a.m.-5:00 p.m.
Eligibility: Anyone

HARBOR SAFE HOUSE

Address: Confidential Location, Main Office at Family Resource Agency on Michigan Ave.
Phone: (423) 476-3886 (Hotline), (423) 479-9339 (Main Office)

Emergency shelter for abused women and children, 24 hr. crisis hotline, Monday night support group for victims of domestic violence, Tuesday night support group for adult victims of child molestation or rape, free counseling of domestic violence & rape.

Days/Hours of Operation: 24-7

Eligibility: 18 yrs. or older unless married. People in need of their help are met at Police Station or Hospital for an assessment procedure. Anyone who indicates they have been abused is eligible for support group.

Angie Faulkner, Contact at the Main Office

HAVENPLACE

174 First Street
P O Box 4833, Cleveland, TN 37320
(423) 339-8090
www.havenplace.info

Days/Hours of Operation: Sun., Mon., Tues., Thurs. & Fri. – 8:00-11:00 p.m.

Havenplace is a non-profit, nondenominational Youth Center/Coffee House. Young people come to Havenplace to hang out, play games and eat snacks. Havenplace exists to provide youth and college age members of our community with a safe place to experience the love of Christ in a tangible way.

 Faith Based

HEAD START (Family Resource Agency)

Address: 3680 Michigan Ave., Cleveland, TN. 37323
Phone: (423) 479-9339

We serve families, children, and adults in ways that improve their quality of life, and enable them to be more self-sufficient, productive members of the community

Days/Hours of Operation: Monday through Friday; some centers, 6:30 a.m.—5:30 p.m.
Eligibility: Based on family income and age of child.


David Kelly, Director

HISPANIC SUNDAY SCHOOL AND WORSHIP

Westwood Baptist Church
 4001 Georgetown Road, Cleveland, TN 37312
 Spanish (423-488-5470) English (423) 472-1534

Hours of Operation: Every Sunday
 Sunday School @ 9:30 a.m.
 Worship @ 10:30 a.m.

Ed Elkins—Multicultural Director

 Faith Based

HIWASSEE MENTAL HEALTH CENTER

9405 South Ocoee Street
 P O Box 1499, Cleveland, TN 37361
 (423) 479-5454

Non-profit organization that provides comprehensive mental health care for children and adults. Offers treatment for short-term stress, anxiety, depression, family problems, long-term mental illness. Programs incorporate support and rehabilitation for mentally ill. Provides clinical services, day treatment center, half-way house, and substance abuse services. Serves Bradley, and Polk Counties. Alternate phone - 24 hr. coverage.

Hours of Operation: Monday—Friday— 8:00 a.m. - 5:00 p.m.; 24 Hr. Emergency coverage:

HOME DELIVERED MEALS

155 Sixth Street, SE
 Cleveland, TN 37320
 423-479-4111, extension 100

Days of Operation/Hours:
 Monday - Friday: 8:00 am - 4:30 pm

HOMESCHOOL NETWORK FOR BRADLEY COUNTY

Cleveland, TN 37323

E-Mail: email@bche.org

Web Site: <http://www.bche.org>

Bradley Co. Home Educators is a Christian based home school support group that exists to provide encouragement, support, and fellowship to those who are seeking to teach their children at home. We offer a monthly ladies night out and information through our email list.

Contact Name: BCHE Board

HOUSING WITHIN REACH

AIM Center, 1506 B McCallie Ave., Chattanooga, TN 37404

Phone: (423) 624-6605

housingwithinreach.org

The purpose of Housing within Reach is to provide an effective, consumer-directed, accessible housing resource system for Tennesseans diagnosed with mental illness or co-occurring disorders, that will assist them in living in quality, safe, affordable, permanent housing. Our purpose is also to educate the public about the realities of mental illness, the stigma of mental illness and co-occurring disorders, and provide a more welcoming environment for residents of Tennessee neighborhoods

Days/Hours of Operation: Access the Housing Resource Website Project for easy access to Housing Options, Funding Sources and other Housing-Related Information. Call the number above for more information.

Gina Turley, Director

GinaTurley@aimcenterinc.org

IMPACT CLEVELAND

1075 Blythe Avenue SE, Suite 2


Cleveland, TN 37311

(423) 472-9876

Email: impactclevelandtn@gmail.com

A neighborhood revitalization initiative of the United Way of Bradley County.

Complex and deeply entrenched social problems can be daunting to address for one person. The skill set required to tackle these issues surpasses the abilities of one individual. Residents and local organizations collaborate to address a wide variety of these issues, working with many different partners to effect change in this area and provide the best quality of programs and services to improve the quality of life within our community.

 Faith Based

JAIL MINISTRY OF THE CROSSNET BAPTIST NETWORK

2707 North Ocoee Street, Cleveland, TN 37312

(423) 476-5493

The Jail Ministry provides Bibles and tracts during the year. Evangelism, Bible Study, and Prayer is provided weekly at the jail by volunteers. Christmas card and socks are given out at Christmas to inmates.

Hours of Operation: Men on Thursdays, Women on Tuesday & Thursday evenings

 Faith Based 

JOBS MINISTRY

The Bradley Baptist Association Jobs Ministry is an online service for employers to post job openings and for job seekers to search current job openings. Churches can also use this to list job openings for support staff positions. Please visit jobs.bradleybaptist.org on line for our current postings or add an opening.

 Faith Based 

LATENIGHT BASKETBALL OUTREACH

Address: 2707 N. Ocoee St., Cleveland, TN. 37312

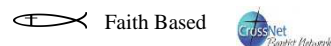
Phone: (423) 476-5493

Services Provided: LateNight Basketball is a partnership between the CrossNet Baptist Network and the Cleveland City Police Department that provides high school age teens and young 20s a safe and positive environment to go to on Friday Nights where volunteers from BBA Churches build relationships and share Christ through a series of 3 pt. Shootouts and 3 on 3 tournaments.

Hours of Operation: Usually held in November/December and March/April for 2 - 6 week sessions from 9:00 p.m. - approx. 11:30 p.m.

Location: It will either be at the Blythe Safe Haven, Boys/Girls Club or the Community Center.

Randy Bonner, Contact



LEE UNIVERSITY BACKYARD TUTORING

1120 North Ocoee St., Cleveland, TN 37311

(423) 614-8184

Services provided: One on one free academic tutoring and mentoring in the East Cleveland and Park Terrace areas is provided. This service is provided by Lee University students.

Hours of operation: Tuesday and Wednesday evenings 4:00 p.m.— 6:00 p.m.

Eligibility: Any child (Kindergarten—12 Grade) in need of tutoring service.

Days/Hours of Operation: By appointment only.

Eligibility: Serves children ages 4 - 12. Contact the center for more information

Dr. Gary Riggins, Director

LEE UNIVERSITY PLAY THERAPY CENTER

1120 North Ocoee Street, Cleveland, TN 37311

(423) 614-8112

University Play Therapy Center offers counseling in Cleveland.

Please call Lee University Play Therapy Center at (423) 614-8112 to schedule an appointment in Cleveland, TN and to get more information about the counseling services offered.

LEGAL AID OF EAST TENNESSEE

85 Central Ave. NW, Cleveland, TN. 37311

(423) 479-8577, 1-800-445-3219 (Toll Free)

Free legal advice, legal education and for some - legal representation. Legal Aid helps with some of the following issues: Landlord Tennant or Housing, SSI or Disability, Food Stamps and Families First, TennCare/Medicaid and Medicare, Elder Abuse or Exploitation, Health Care, Employment, Utility Problems, Consumer Problems, Family Problems, Education or Community Based Problems. Federal tax problems (free legal help to low-income individuals who have tax problems or disputes with the IRS. Call 1-866-481-3669)

Days/Hours of Operation: Monday—Friday, 8:30 a.m.-5:00 p.m.

Eligibility: Based on family size, income as well as case type.

Russell Fowler, Assoc. Director

LUDIC, LEE UNIVERSITY DEVELOPMENTAL INCLUSION CLASSROOM

(423) 614-8190

Services Provided: LUDIC is a school for Autistic or developmental disabled children from ages 3 to 12. Children can be referred to the program by Cleveland or Polk County school systems or there is also a private pay option. Call for more information.

LION'S CLUB VISION SCREENINGS

Cleveland Lion's Club

P O Box 1521
Cleveland, TN 37364
423-472-5058

By conducting vision screenings, equipping hospitals and clinics, distributing medicine and raising awareness of eye disease, Lions work toward their mission of providing vision for all. We have extended our commitment to sight conservation through countless local efforts and through our international [SightFirst Program](#), which works to eradicate blindness.


Meeting Time: 2nd & 4th Wednesday at noon @ Mountain View Inn
Mary Jane Moore, President

MT. OLIVE EAST

956 6th Street, Cleveland, TN
(423) 728-5060
www.mtoliveeast.org

Days/Hours of Operation: Sunday 12:30 p.m., Wednesday 6:15 p.m. and Thursday 11:00 p.m.

Service Provided: Free community family meal on Sundays and Wednesdays and free community meal to Senior Citizens on Thursdays.

 Faith Based

NARCOTICS ANONYMOUS

2800 Westside Drive NW
Cleveland, TN 37323
(423) 559-6102

“Anyone who wants to stop using drugs may become a member of Narcotics Anonymous. Membership is not limited to addicts using any particular drug. Those who feel they may have a problem with drugs, legal or illegal, including alcohol, are welcome.”

Days of Operation: Every Thurs. or Every Sunday

Dale or Stephanie, Group Leaders

NEW HOPE PREGNANCY CARE CENTER

4526 Mouse Creek Road
P O Box 5183, Cleveland, TN 37312
(423) 479-6683
www.newhopepcc.org

Think you might be pregnant? Looking for help? That's why we're here. New Hope Pregnancy Care has been helping women in crisis since 1999.

We understand that you need a place to process, to think through all of your options, and to feel safe sharing your thoughts.

If your pregnancy test is positive, you have a decision to make. **Parenting? Adoption? Abortion?** Get all the facts before you decide. Call us today to schedule your free, confidential appointment at 336-679-7101. We are here to help.

Days/Hours of Operation: Monday-Thursday– 9:00 a.m.-5:00 p.m. Other hours upon request

NEW HOPE PREGNANCY CARE CENTER EAST

1075 Blythe Avenue, Cleveland, TN

(423) 479-7960

sophia@newhopepcc.org

Days/Hours of Operation: Monday and Thursday—10:00 a.m. 5:00 p.m.
Hispanic language upon request.

Sophia Walden, Director


NEW LIFE COMMUNITY KITCHEN

155 S. Ocoee St., Cleveland, TN 3731

(423) 479-5434 Ext. 114

Days/Hours of Operation: Meals are served Monday-Friday from 12:00 p.m. to 2:00 p.m.

Eligibility: Those unable to provide a lunch meal for themselves.

 Faith Based

NEW LIFE FOOD PANTRY


155 S. Ocoee St., Cleveland, TN 3731

(423) 479-5434

Services Provided: To provide food assistance by helping out with USDA groceries.

Days/Hours of Operation: Wednesday of each month.

Eligibility: I.D. required

 Faith Based

OCOEE OUTREACH OF THE CROSSNET BAPTIST NETWORK

2707 N. Ocoee St., Cleveland, TN. 37312


(423) 476-5493

Services Provided: Home Repair to Low Income Families. Most of the work provided is exterior home repairs - roof, minor carpentry, painting, wheelchair ramps, landscaping/yard work, etc.

Hours of Operation: Home repair projects take place during the months of June and July. Home Assessments are made during March and April to those who have applied for help.

Eligibility: Must be a home owner and complete application process. It is recommended that applications be received by the end of March of each year to be considered for the summer. Consideration is based on the need, and on the skill level of our volunteers.

Randy Bonner, Director


 Faith Based



PARENTING CLASSES

North Cleveland Church of God
335 11th Street NE, Cleveland, TN 37311
(423) 476-5513


Services Provided: Parenting Classes Days/Hours of Operation: Wednesday 6:30 p.m.-8:00 p.m.
Childcare provided.

 Faith Based

PEERLESS ROAD CHURCH OF GOD

3301 Peerless Rd NW, Cleveland, TN 37312
(423) 303-2680

Provides food

 Faith Based

PROJECT HELPING HANDS OF THE CROSSNET BAPTIST NETWORK


2707 North Ocoee Street, Cleveland, TN 37312
(423) 529-0744

Applications are taken the third week of October. Appointments taken in first two weeks of October.
Project Helping Hands provides the following:

- 1) Food
- 2) Toys for Children at Christmas
- 3) Clothes (when available)
- 4) Household Items (limited)

Project Helping Hands connects families in need to assisting churches and agencies that provide basic assistance listed above during the Holiday Season. Approval is based on need and the available resources from assisting churches and agencies.


Lynda Davis, Coordinator

 Faith Based

RAPHA CRISIS COUNSELING HOTLINE

1-800-383-HOPE

Services Provided: Christian counseling hotline for all types of issues and crisis people of all ages may be dealing with.

 Faith Based

REACH ADULT EDUCATION CENTER

1450 Strawberry Lane (formerly East Cleveland Elementary School), Cleveland, TN 37311
(423) 473-8473

Bradley County Adult Education provides GED persons wishing to complete their high school education through the GED program. **ESOL** provides English for speakers of other languages to help them improve their reading and writing proficiency. **REACH** Adult High School provides the opportunity for adults who dropped out of high school to go back to school to earn their high school diplomas. For more information call the center.

Hours of operation:

Monday through Thursday, 8:00 a.m. to 8:30 p.m. and Friday from 8:00 a.m.—12:30 p.m.

Director's name: Zoe Renfro

REFUGE COMMUNITY CENTER

1075 Blythe Ave. Suite 8, Cleveland, TN 37312

(423) 584-5211

<http://www.therefugecommunity.org/index.html>

Days/Hours of Operation/Hours: Wednesday and Friday 9 – 12

Serving Counties: Bradley

Refuge works with Community Partners to offer:

- Financial literacy
- Computer literacy
- CPR and AED certification
- English/ Spanish Literacy
- Typing courses
- Christmas gifts for children
- Job List Sits

Terry Johns, Director

SENIOR ACTIVITY CENTER

230 Urban Road, Cleveland, TN 37323

(423) 559-5171

Christmas party, refreshments, dancing, activities for any senior 55 years and older.

Sharon, Contact

SETHRA/C.U.T.A.S. (Cleveland Rural Transit System)

1250 Old Chattanooga Pike, Cleveland, TN 37311

(423) 478-3053

www.sethratransit.org

C.U.T.A.S. provides transportation to the public through set bus stops and routes for a small fee.

Bus maps and rout schedules available through the transit office. Buses operate between the hours of 6:00 a.m. and 7:00 p.m.

Sethra provides van service to citizens to regular appointments. Must call to schedule pick-up. Call for more information and fee schedule. TennCare will pay for transportation to medical appointments. Client must call TennCare five days in advance to schedule.

Days/Hours of Operation: Mon.-Fri. – 8:00 a.m. – 5:00 p.m. Closed Sat. – Sun.

SILVER ANGELS

2990 Westside Drive NW, Cleveland, TN 37312

(423) 728-1707

www.silverangels.com

Silver angels in a non-medical home care company, created as an alternative choice to long-term care for seniors or disabled persons over the age of 21. Our services include Home Delivered Meals, Lifeline Personal Emergency Response System, Personal Care, In-Home Respite and Minor Home Modifications.

SUMMITT

44 Inman Street East, Cleveland, TN 37311
(423) 479-3005

Low income subsidized housing.
Business Hours: 9am.-5pm. Mon-Fri

SUMMIT COUNSELING CENTER


6400 Lee Highway, Suite 106, Chattanooga, TN. 37421
(423) 855-0402

Services Provided:

Summit Counseling provides **Christian, Biblically Oriented Counseling**, meeting the spiritual, relational and emotional needs of people.

Days/Hours of Operation: Monday & Tuesday— 9:00 a.m. - 6:00 p.m.
Wed. & Thursday—9:00-4:00 p.m..

Jon Harris, Director

 Faith Based

TEEN CHALLENGE INTERNATIONAL OF CHATTANOOGA

P O Box 2280, Chattanooga, TN 37409
(423) 756-5558
www.teen-challenge.com

Teen Challenge is a residential Christian based discipleship program that helps those with life controlling problems. They evangelize people who have drug, alcohol, and other addictions—changing their lives with a success rate far above that of traditional secular rehabilitation programs.

Eligibility: Application process

 Faith Based

THE CARING PLACE


130 Inman Street, Cleveland, TN 37311
(423) 472-4414

Days/Hours of Operations: Tuesday – Friday/ 9am.-12noon, Tuesday Evenings/ 6pm.-8pm.

Services provided:

- 1) Clothing
- 2) Food
- 3) Infant formula
- 4) Laundry detergent
- 5) Free counseling services
- 6) SAC PAC – weekend meal pack for elementary kids

Eligibility: Requires a Social Security number

 Faith Based

THE SALVATION ARMY

437 Inman Street West, Cleveland, TN 37311

(423) 308-3467

<http://www.facebook.com/TSACleveland>

Days/Hours of Operation: Monday-Friday 9:00 a.m.-5:00 p.m.

Serving Counties: Bradley, McMinn, Meigs, Polk

Program: Addiction and Substance Abuse - Individual counseling for those with addictions and substance abuse issues.

Program: Angel Tree

Ages 0 to 12 and 60 and older may qualify (disabled adults). Call and make an appointment to register. Registration typically between October through early November.

Community shops for gifts for individuals and they receive the gifts through the Salvation Army.

Program: Diaper Bags of Hope

Program: Emergency Services - Disaster Relief Services

Program: Travelers Assistance

Help with gas vouchers or bus tickets as funding allows. Must call and make an appointment with appropriate documents.

Program: Utilities Assistance - Assistance with Utilities payments.

Program: A Thanksgiving meal is provided on Thanksgiving Day - 12 p.m.-2 p.m.

Must have Driver's License, cut off notice, and fill out application on site.

Ruthie Forgey, Contact

THE KARIS DENTAL CLINIC

254 Broad Street SW, Cleveland, TN 37311

(423) 457-8024

Program: Karis serves patients that are 21 or older, lives in Bradley County, household is at or below the poverty level, and don't have dental insurance.

Hours of Operation: Monday – Friday 8:30AM to 4:00PM Closed for lunch 12:00PM-1:00PM

Patients must pay in advance for their appointments. A one hour appointment requires a \$20 money order.

Lisa Mantooh, Chief Operations Officer

THREE SPRINGS OF DUCK RIVER

168 Three Springs Road, Nunnely, TN 373137
(931) 729-5040

Services Provided: Residential program that incorporates an outdoor therapeutic model to work with boys, ages 13-17 that are experiencing significant emotional, behavioral and substance abuse issues. Utilizes group, individual, and family counseling. Also seeks to incorporate Christian values and teachings in their treatment to help guide young men in their spiritual lives.

TOYS FOR TOTS

1075 Blythe Ave., Cleveland, TN. 37311
(423) 303-3504

Toys for Tots is sponsored by the U.S. Marine Corps Reserve. They work with local organizations such as Head Start in distributing toys to needy children at Christmas.

UNITED WAY COMMUNITY SERVICES PROGRAM

85 Ocoee St. SW
P.O. Box 193, Cleveland, TN 37364-0193
(423) 479-8575

Services Provided: Fund other agencies (20)
Days/Hours of Operation: 8:00 a.m.—5:00 p.m.

Lisa Mantooth or Patrick Long, Contact

UNITED WAY OF GREATER CHATTANOOGA

PO Box 4027
Chattanooga, TN 37405-0027
Phone: (423) 265-8000

Program: United Way's 2-1-1 is an information and referral service where you can get or give help just by dialing 2-1-1. Whether it's a problem making rent, finding quality, affordable child care or overcoming a family crisis, 2-1-1 is there to connect people to human services that can meet their needs.

VALLEY VIEW BAPTIST STOREHOUSE MINISTRY

4657 Spring Place Rd., Cleveland, TN. 37323
(423) 473-4616

Services Provided:

- 1) Food
- 2) Clothing (when available)
- 3) Rent & utilities (limited & case by case)
- 4) Women's Bible Study
- 5) Some interior home repair

Hours of Operation: Every other Tuesday, 9:00 a.m. - 12:00 p.m. & 5:00 p.m.-7:00 p.m.
(Emergencies Daily)

Eligibility: Open to anyone (fill out application)

Lorraine Messer, Director

 Faith

VITA TAX MINISTRY

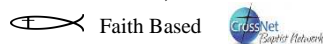
CrossNet Baptist Network
2707 North Ocoee Street, Cleveland, TN
(423) 476-5493

Free tax service is offered from February through April.

Scheduled appointment only.

Days/Hours of Operation: Mon., Tues., Thurs., & Fri. 4:30 p.m. – 8:00 p.m. Sat. 10:00 a.m.- 2:00 p.m.

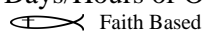
Linda Finnell, Coordinator

**WATERVILLE CARE AND COMPASSION FOOD MINISTRY**

3722 Dalton Pike SE, Cleveland, TN 37323 (In the Family Life Center)
(423) 472-5582

Services Provided: Provides non-perishable food items. Application must be completed by applicants.
Service based on income and other services received.

Days/Hours of Operation: The third Monday of each month – 6:30 p.m. – 7:30 p.m.

**WELCOME FRIENDS**

PO Box 2245, Cleveland, TN 37320
(423) 618- 7777

<http://www.welcomefriends-tn.com/>

Welcome Friends welcomes new-comers to Cleveland. They provide a packet of helpful information about the city including businesses, resources, and coupons. They also provide fellowship through the Newcomers Club.

Serving Counties: Bradley

Linda Lundy, Director

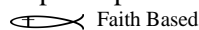
WELLNESS STEPS

264 North Ocoee Street, Cleveland, TN 37311
(423) 472-2627

Wellness Steps of Bradley County is an exciting new program that is promoting better health and wellness in our Participants attend exercise and nutrition classes on Thursday and Saturdays at Keith Street Church of God of Prophecy. Participants are required to exercise at home at least one time each week. In eight weeks, participants have lost approximately 1,400 pounds and made remarkable improvements in their blood pressure, diabetes and sleep patterns.

Graduation for the first ten week program will be held on Saturday, March 31st. At this time participants will be giving testimonies about the impact of the program on their life. The “biggest loser” winner will also be announced. If you have family members or friends in Wellness Steps, I encourage you to attend this special Graduation and help us recognize their achievements. The next phase of Wellness Steps will begin on Sunday, April 1st.


The Cleveland/Bradley Ministerial Association is partnering with Wellness Steps to encourage churches to participate in Wellness Sunday.



WESLEY MEMORIAL UNITED METHODIST CHURCH

3405 Peerless Road NW, Cleveland, TN 37312
(423) 472-9578

Days/Hours of Operation: Monday-Thursday 9:00 a.m.-12:00 p.m.
Services Provided: Emergency food bags, personal care items and diapers available.
Eligibility: Need a photo ID


 Faith Based

WILLIAM HALL BASKET FUND

First Baptist Church
1275 Stuart Road, Cleveland, TN. 37312
(423) 709-9100

Services Provided: Needy families and individuals can make application at FBC Cleveland for the William Hall Rodgers Basket Fund for **Christmas food**. Applicants can apply after Thanksgiving. Call the church for details.

Horace Coffee, Director

 Faith Based


WOMEN AT THE WELL

881 County Road 655, Athens, TN 37302
(423) 745-0010
www.womenatthewell.com

Days/Hours of Operation: Sunday-Saturday — 7:00 a.m. to 9:30 p.m.

Our Ministry is for women with life controlling problems: using the Word of God, acknowledging Jesus Christ as Lord and encouraging them to live in obedience and holiness to God. The result will be breaking the cycle of addictions and causing these women to become productive Christian citizens.

Robin Nation, Director

 Faith Based

YOUTH DEVELOPMENT INTERNATIONAL

Horizon Christian Fellowship, P.O. Box 178408, San Diego, CA. 92177-9908
(858) 292-5683 Crisis Hotline: 1/800/Hit-Home (800-448-4663)
www.800hithome.com

Services provided: Youth Development International's 800-number hotline is manned by Christian Volunteers who offer immediate help to youth in crisis, including shelter, food and clothing. YDI maintains a referral list of shelters in the United States and Canada for runaways and abused youth.

Hours of Operation: 24 hours a day.

YOUTH VILLAGES

Franklin Building, Suite 200, 5726 Marlin Road, Chattanooga, TN 37411

(423) 954-8890 Crisis line: 1-866-791-9225

Fax: (423) 954-8880

<http://www.youthvillages.org/about Us.aspx>

The Chattanooga professional staff provides home-based counseling and therapeutic foster care to children and families in Bledsoe, Bradley, Coffee, Franklin, Grundy, Hamilton, Marion, McMinn, Meigs, and Monroe, Polk, Rhea and Sequatchie counties. Youth Villages also serves East Tennessee through offices in Knoxville, Johnson City and Morristown. Seventy-five percent of Youth Villages children have multiple problems, which may include developmental or learning disabilities.